



International Society for Performance Improvement Arizona Chapter ~ Presents ~

Field Trip

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Our Mission:

AZISPI is dedicated to improving the performance of every organization in the State of Arizona through the practice of Human Performance Technology (HPT).

Principles of HPT:

- ✓ Focus on Outcomes
- ✓ Take a Systems View
- ✓ Adds Value
- ✓ Work in Partnership
- ✓ Be Systematic in:
 - Needs Analysis
 - Cause Analysis
 - Design
 - Development
 - Implementation
 - Evaluation

Human Performance Toolbox Training at Palo Verde Nuclear Generating Station

Facilitated by: Jim Brown, CPT and Keith Bearup

Join us for a field trip to the nation's largest nuclear power facility. You will have a quick tour of the Energy Information Center, lunch, and an opportunity to challenge some of the Dynamic Learning Activities in the Human Performance Workshop.

The Toolbox Training course is part of Palo Verde's strategy to reduce errors and manage defenses to achieve our goal of Zero Human Performance Events. The training has been presented to all Palo Verde personnel and long term contractors from senior leadership through frontline. The training has been highly rated by the participants and credited with changing behaviors and attitudes about the use of performance improvement tools. The course is a highly interactive, blended learning environment which presents safe work behaviors as performance improvement tools. Tools presented are: Effective Communications, Self-Checking, Peer Checking, 2 Minute Drill, Pre-job Brief, Procedure Use & Adherence, and Questioning Attitude. Dynamic Learning Activities provide the participants with opportunities to practice the behaviors in team based activities.

About the Presenters: Jim and Keith are members of the Human Performance Department and the Performance Improvement Team at Palo Verde. They are both members of the AZ chapter of ISPI and Jim is an International member and CPT. Both have been instructors for many years and enjoy the opportunity they have had with this course to have a positive impact on behaviors and performance at Palo Verde.

DATE: Friday, June 8, 2007

TIME: 10:00 – Meet at Avondale City Hall

10:00 – 10:45 – Car pool to Palo Verde Nuclear Station

10:45 – 11:30 – Check in and tour Energy Information Center

11:30 – 12:30 - Lunch

12:30 – 2:30 p.m. Program

COST: Free for members, \$10 non-members

RSVP: Eva Martony at President@AZISPI.ORG

Directions to car pool parking site: I-10 west to Avondale Blvd (2 miles west of I-10/101 interchange). Exit at Avondale Blvd and go south about 1.25 miles to Coldwater Springs intersection, first light south of Van Buren. Make left and drive two blocks into the regional library parking lot on the right hand side.